

ONVOY'S PRICE LIST FOR IOWA

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1. **Introduction**

This document contains a listing of local telecommunications service, as defined herein, by Onvoy, Inc (hereafter referred to as the "Company") for Iowa. Service is furnished subject to the availability of facilities. The only rates included in this document are Onvoy's Switched Access Rates which are regulated by the Iowa Utilities Board. Interested customers in Onvoy's Iowa Services can obtain a listing of those rates from the company's web site at www.onvoy.com/legal.html or by contacting the Company at 763-230-2036.

2. **Definitions**

Certain terms used generally throughout this document, particularly those for specialized common carrier communications channels furnished by the Company over its facilities are defined below:

Access Line

A transmission line that connects a customers' premises to a Local Exchange Carrier's central office.

Access Service

Switched or Special Access provided to the network of an Interexchange Carrier for the purpose of originating or terminating communications.

Access Service Request (ASR)

The industry service order format used by Access Service customers and access providers as agreed to by the Ordering and Billing Forum.

Access Tandem

A switching system that provides a concentration and distribution function for originating or terminating traffic between local switching centers and customers' premises.

Call

A completed connection established between a calling station and one or more called stations.

Called Station

The station (i.e., telephone number) called, or the terminating point of the call.

Calling Card

A card assigned by a Local Exchange Carrier, Interexchange Carrier or other entity to a customer, which enables the customer or the customer's authorized user to bill calls to the customer's account.

Calling Station

The originating point of the call.

Central Office

A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel

A path for electrical transmission between two or more points, the path having a bandwidth designed to carry voice grade transmission.

CMRS

Commercial Mobile Radio Service.

Common Channel Signaling (CCS)

A high speed packet switched communications network which separate (out of band) from the public switched and message networks. It is used to carry addressed signaling messages for individual trunk circuits and/or database related services between signaling points in the CCS network.

Company

Onvoy, Inc. doing business as Onvoy Voice Services.

Constructive Order

Delivery of calls to or acceptance of calls from End User locations over Company switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described in the Onvoy Iowa Intrastate Tariff. Similarly the selection by an End User of the Customer as the presubscribed IXC constitutes a Constructive Order of switched access by the Customer.

Customer

The person or legal entity that orders service (either directly or through an agent) from the Company and that is responsible for payment of charges for service furnished by the Company.

Customer Dialed Calling Card Call

A call for which charges are billed not to the originating telephone number, but to a calling card.

Exchange

A unit established by the Local Exchange Carrier for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given Local Access and Transport Area.

End User

Any individual, association, corporation, governmental agency or any other entity other than

an Interexchange Carrier which subscribes to local exchange services, Interexchange service, CMSR, VOIP services, or other telecommunications services provided by an Exchange

Local Exchange Carrier (LEC)

Any telephone company or Company that has been granted a certificate of Public Convenience and Necessity by a State Commission and provides local telephone service to customers within a defined exchange.

Other Common Carrier

A common carrier, other than the Company, which provides domestic or international communications service to the public.

Point of Interconnection (POI)

The demarcation point or network interface on the Onvoy's premises between Onvoy's facilities and the Customer's facilities.

Points of Presence

A Point of Presence (POP) is a location where the customer maintains a facility for the purpose of connecting to Onvoy's network.

Premises

A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Switched Access Service

Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers.

Wireless Provider

Any carrier authorized to operate as a provider of cellular, personal communications, paging or any other form of wireless transmission.

VOIP Provider

Any individual, association, corporation, governmental agency or any other entity that is providing a voice over the Internet protocol service or other Internet protocol service. The VOIP Provider may or may not be certified to provide service by the Federal Communications Commission or state regulatory authority.

3. Local Service

3.1 General

The Local Exchange Service Rate is for service only and does not include any terminal equipment beyond the point of demarcation. The rate applicable to Local Exchange Service is composed of a Line Access Rate, applicable Extended Area Service components, taxes and surcharges.

3.2 Rates

Class of Service	Monthly Rate	Non-recurring Charge
Basic Business Line:*		

All rates are billed in advance. Payment for service is due when the statement is rendered.

* This rate is applicable in Qwest exchanges only

4. Directory Assistance

4.1 General

- (a) Telephone calls by customers for telephone number listings will be answered and numbers given if the requested number is listed in the Directory Assistance records.
- (b) The rates below apply for calls to Directory Assistance of the customers local calling area, except as provided below.
- (c) The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs) and reasonable attorney's fees) that may arise from the use of such information.

4.2 Rates

- (a) The charge for each direct dialed call to Directory Assistance is \$.
- (b) Requests placed through the operator when normal Directory Assistance service is available are subject to the rate for direct dialed calls plus the charge for other operator station-to-station Local Operator Assistance, as specified in this section.
- (c) Charges for Directory Assistance Service are not applicable to calls placed from

hospitals or from customers who's physical, visual, mental or reading handicaps prevent them from using the telephone directory. The method of exempting those handicapped customers shall be via the completion of an exemption form and the Company's acceptance of that form.

5. Directory Listings

5.1 General

The following rates are applicable to the alphabetic section of the Telephone Directory for business customers.

5.2 Rates

Directory Listings for Businesses:

	<u>Install Charge</u>	<u>Monthly Charge</u>
Additional listing, per listing	\$	\$
Alternate Listing, each	\$	\$

6. Local Operator Assistance

6. General

Local Operator Service is furnished to customers upon their request in order to complete local calls.

There are six classes of local operator service offered: Operator Handled Calling Card Call, Machine Handled Calling Card Calls, Operator Station to Station Calls, Person to Person Calls, Busy Line Verification and Busy Line Interrupt.

1. Operator Handled Calling Card Call

For a completed calling card call that was dialed 0+ where the operator enters the calling card number.

2. Machine Handled Calling Card Call

For each completed call that was dialed 0+ where the customer entered the required information, such as calling card number.

3. Operator Station-to-Station Calls

Customer dialed “0” calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect or to a third number.

4. Person to Person Calls

Customer dialed “0” calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect or to a third number.

5 .Busy Line Verify

Customer requested operator assistance in determining if called line is actually busy or out of service.

6. Busy Line Interrupt

Calls wherein the customer requests the operator to interrupt conversation on a busy line and gives a message to the person whose line is interrupted.

7. Operator Assistance

Charge for 0 – calls that turn into incomplete 0 + toll calls.

8. Operator Connection to Directory Assistance

Charge for each operator placed call to Directory Assistance.

i. Rates:

	<u>Charge Per Call</u>
Operator Handled Calling Card Call	\$
Machine Handled Calling Card Call	\$
Operator Station-to-Station Call	\$
Person to Person Call	\$
Busy Line Verify	\$
Busy Line Interrupt	\$
Operator Assistance	\$
Operator Connection to Directory Assistance	\$
Complete-a-Call	\$
Local Collect Call	\$

7. Direct Inward Dialing (DID)

7.1 General

The charges applicable to direct inward dialing service contemplate the use of standard Company equipment and serving arrangements. When equipment or service of a special type is requested and provided, rates and charges based on the additional costs involved to meet the requirements of each case will apply. The rates and charges specified are in addition to the rates and charges for other services or facilities with which this service is associated. The Company will assign line numbers for direct inward dialing in blocks of numbers. When additional numbers are required, they will be made available as soon as the Company has equipment available for this purpose. The Company does not guarantee that line numbers will be made available in all cases.

7.2 Description

DID service is an optional feature which can be purchased in conjunction with Company provide analog Business trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number.

7.3 Rates:

	<u>Non-recurring Charge</u>	<u>Monthly Charge</u>
Group of 20 line numbers assigned	\$	\$

8. Service Connection Charges

1. Record Charge \$

This charge includes the time and materials for the establishment of business office records and operator information records. Specifically, time involved in taking request, credit check, preparation and process of order, completing customer line card, completing customer information card and file folder, completing maintenance sheet, computer entries, as well as all work involved in modifying an existing record.

2. Central Office Connection Charge (Per Line) \$

This charge will apply whenever work is required in Central Office. Includes time for frame wiring, testing, and routing of C.O.E., preparation or changes of associated records. This charge may be in addition to a new record change charge.

3. Service Connection Charge \$

Apply to business premises for: establishing service; reconnections or re-

establishment of service; move of service from one premise to another; and assumption of service with a change in responsibility or ownership, This charge covers the time involved to install one average* complete outside circuit initiated by the request of a subscriber to provide an average telephone circuit in accordance with industry standards. This charge includes all materials, labor, and trenching equipment. This charge is in addition to the record change charge and the central office connection charge.

*Average is defined as 1000' of drop wire. If the installation exceeds the average length additional charges may also apply.

4. Dishonored Check Charge \$

This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company from the bank.

5. Collection Charge \$

Collection Charges Apply:

When a trip is made to a premise for the purpose of disconnect and the customer who is delinquent in their account pays the statement at that point in time to save their service from disconnect.

When a trip is necessary to a premise to make a collection of account or to collect cash to cover an NSF check by the Company in payment of service.

6. Trouble Isolation Charge

A nonrecurring charge will apply to each repair visit at a customer's request to test the central office line, up to the Demarcation Point, when the line test clear and the trouble is no found in Company facilities.

Rates Per Repair Visit - Business Service \$

9. Service Area

9.1 The Company will provide service through out these exchanges:

Ackley	Eagle Grove	Northwood
Adel	Earlham	Norwalk
Algona	Estherville	Oelwein
Ames	Ft. Madison	Onawa
Anamosa	Garner	Osage
Ankeny	Geneva	Oskaloosa
Anthon	Gilmore City	Ottumwa
Arnolds Park	Glenwood	Parkersburg
Atlantic	Granger	Perry
Blairsburg	Grimes	Pocahontas
Boone	Hamburg	Polk City
Bradgate	Hampton	Prairie City
Britt	Harrisburg	Red Oak
Burlington	Hudson	Renwick
Calmar	Humboldt	Rose Hill
Canton	Independence	Runnells
Carlisle	Indianola	Sheldon
Carroll	Iowa City	Shenandoah
Carter Lake	Iowa Falls	Silver City
Cedar Falls	Jewell	Sioux City
Cedar Rapids	Keokuk	Sioux Rapids
Center Point	Lake Park	Spencer
Charles City	Lansing	Spirit Lake
Cherokee	Laurens	Storm Lake

Clarion	Livermore	Stuart
Clinton	LuVerne	Underwood
Coggon	Malvern	Van Meter
Colfax	Manly	Vinton
Correctionville	Mapleton	Walcott
Council Bluffs	Maquoketa	Waterloo
Crescent	Marshalltown	Waukee
Dallas Center	Mason City	Waukon
Danbury	Merrill	Waverly
Davenport	Milford	Webster City
Dawson	Mineola	Wesley
Decorah	Missouri Valley	West Union
Denver	Monticello	Whiting
Des Moines	Mount Vernon	Whittemore
Dike	Muscatine	Williams
Dubuque	Nashua	Winterset
	Neola	
	New Hartford	

10. Special Access Rates

Transmission Service is offered via Onvoy's facilities for the transmission of one-way and two-way communications. Digital Channels over Onvoy's Network are furnished for full-duplex transmission of digital signals at operating speeds as follows: DS-0 (56.0 kbps), DS-1 (1.544 kbps) and DS-3 (44.736 Mbps).

Rates:

DS-1 and DS-3 Rates

NRC

Monthly Rate

Channel Termination	ICB	ICB
Channel Mileage termination		ICB
Chanel Mileage Facility		ICB
Multiplexing DS-1 to voice		ICB
Multiplexing DS-3 to DS-1		ICB

ICB = Individual Case Basis

Service calls: When a customer reports trouble to Onvoy for clearance and not trouble found In Onvoy's facilities, the Customer may be responsible for payment of a charge calculated from the time Onvoy personnel are dispatched to the Current Premise until the work is completed. Service Call rates are:

Basic	\$ per ½ hr.
Overtime	\$ per ½ hr.
Premium	\$ per ½ hr.

Basic rates apply Monday through Friday, 8:00am – 5:00pm. Overtime rates apply evenings and premium rates apply weekends and holidays.

11. Switched Access Rates

Switched Access service is available to Customers for their use in furnishing their services to end users. Switched access provides a two way communications path between a Customer's premise and an end user's premises. It provides for the use of local switching and tandem switching. Switched Access service provides the ability to originate calls from an end users' premise to a Customer's premises and to terminate calls from a Customer's premises location to and end user's premises.

The Following Switched Access Service types are provided:

Feature Group D Access

	<u>Rates</u>
Local Switching, per minute of originating or terminating	\$.01
Tandem Switching, per minute of originating or terminating	\$.00400
Tandem Transmission Termination, per minute of use	\$0.000285
Tandem Transmission Facility, per minute of use	\$0.000018

Common Transport Multiplexing Charge, per minute of use	\$.000310
Access Tandem DS1 Port Charge, per month	\$4.67
800 Database Query Charges:	
Basic Query	\$.0040530
Vertical Query	\$.0040530

12. Switched and Special Access Ordering Charges

Access Order Charge	\$89.00
Service Date Change Charge	\$100.00
Design Change Charge	\$100.00
Expedited Order Charge	\$114.00
Cancellation Charge	\$50.00
Miscellaneous Service Order Charge	\$50.00

13. DBA Long Distance Service Plan

Description of Plan:

The Services listed in this section are billed to end users under the d/b/a name in use in the customer serving area. For example, a participating customer in South Eitzen, IA is billed by Ace Link Long Distance.

DBA Long Distance per minute rate plan (where available)

Per minute:

Day	\$
Evening	\$
Night	\$

Volume Discount levels:

\$25.00	none
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\$25.00 to <\$50.00	%
\$50.00 to <\$100.00	%
\$100.00 to <\$250.00	%
Over \$250.00	%

DBA long distance service is billed in six (6) second increments with a thirty (30) second minimum.

Bundled DBA Rate Plans (where available)

60 Minute Rate Plan	\$ per month	60 Minutes (domestic calling only)
350 Minute Rate Plan	\$ per month	350 Minutes (domestic calling only)
600 Minute Rate Plan	per month	650 Minutes (domestic calling only)
1000 Minute Rate Plan	\$ per month	1000 Minutes (domestic calling only)

All bundled rate plans include 60 second rounding for all calls. Overage charges per minute apply to all minutes exceeding the included minutes in a plan. The overage charges are as follows:

Bundled rate plan	Overage charge
60 minute plan	\$ per minute
350 minute plan	\$ per minute
600 minute plan	\$ per minute
1000 minute plan	\$ per minute

International calls are billed at existing international tariff rates. No volume discounts apply to the bundled rate plans. All monthly recurring charges are billed in advance and prorated (where applicable). Overage charges and international charges are billed in arrears.

Long Distance Monthly Charge \$ per access line

The Long Distance Monthly Charge applies to each access line picked to the DBA long distance per minute rate plan and the bundled rate plan. This fee will not be charged to

residential lifeline customers. Customers with more than five lines will be charged the maximum amount of five Long Distance Monthly Charge.